

Service with Experience Since 1918



Spring Brook
Ice & Fuel Service

SERVICE PLANS

Comfort Service Plan

Annual Burner Tune-Up and System Cleaning

Including Service Calls and Parts

Annual Tune-up will be rendered between May 1-Sept 30

- Includes annual tune-up & cleaning (up to \$250 value)
- Includes service calls resulting from failure of the oil burner and controls during business hours
- Coverage includes parts and labor to repair or replace the following list of parts:

Electrical Controls and Switches

Aquastat: Single and Dual	Firematic Switch
CAD Cell Eye	Pressuretrol (Steam)
CAD Cell Holder	Thermostat (Digital or Programmable)
CAD Cell Relay	
Fan and Limit Control	

Oil Burner Parts/Other Parts

Blast Tube	Drawer Assembly
Burner Coupling	Electrodes
Burner End Cone	Fuel Pump and Strainer
Burner Fan	Ignition Transformer
Burner Motor	Nozzle (1 per year)
Burner Pump	Nozzle Adapter
Burner Pump Gasket	Nozzle Line
Delayed Oil Valve	Strainer (1 per year)
Firematic Oil Valve	Oil Filter Gasket (1 per year)
Oil Filter - Complete	1" Standard Air Filters (1 set per year)
Oil Filter Cartridge (1 per year)	

THIS PLAN DOES NOT INCLUDE THE COST OF PARTS AND RELATED LABOR NOT LISTED AS ELIGIBLE FOR REPAIR OR REPLACEMENT.

Additional Optional Coverages

Oil Powered Water Heater Coverage

This option may be added to a Comfort Service plan or an Elite Service plan for a low additional cost. The water tank is not included in this coverage.

- Clean the oil burner
- Replace oil burner nozzle, fuel pump gasket and oil filter cartridge
- Includes controls and burner parts and related labor as listed in the Comfort Service Plan

Elite Service Plan

Annual Burner Tune-Up and System Cleaning

Including Service Calls, Parts, Extended Hours and Limited Labor Allowance

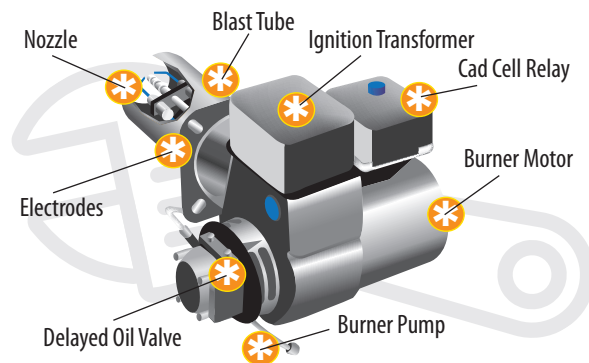
Annual Tune-up will be rendered between May 1-Sept 30

- Includes annual tune-up & cleaning (up to \$250 value)
- Includes all the services in Comfort Service Plan
- Includes emergency calls (After hours service)

Limited labor allowance for the replacement of the unqualified parts listed below:

Blower Motor (warm air)	Glass Gauges - washers and hex nut
Circulator	Hi-Vents (water only)
Circulator Motor	Relief Valves
Extrol Tanks	Water Feeders (excluding steam)

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Spring Brook TankSure® Program

Ask Us About Our Oil Storage Tank Insurance Plan

Receive a \$3,500 tank replacement payment to help cover the cost of a replacement.

Call today and ask for more details!



***Your Neighborhood
Home Comfort Company***



Conditions Covering Spring Brook Ice & Fuel Service's Array of Service Plans:

1. All heating equipment and oil tanks are subject to our inspection, testing, and approval for acceptance into any heating service plan or tank protection program.
2. Spring Brook Ice & Fuel Comfort Service and Elite Service plans are available to our automatic delivery customers only.
3. Prices quoted refer to residential oil burners only. Prices for commercial or other type of burners are available on request.
4. Spring Brook Ice & Fuel Service reserves the right to cancel any service plan for any of the following reasons:
 - a. Failure to buy all fuel oil from this company
 - b. Servicing of equipment by anyone other than authorized personnel of Spring Brook Ice & Fuel Service
 - c. Failure to maintain proper credit with this company
 - d. If contract cleaning is not conducted once a year, coverage will be suspended until maintenance is conducted
5. Comfort Service and Elite Service plans cover the operation of your oil burner. They do not cover: plumbing and specialty items such as humidifiers, circulators, circulator motors, blower motors, tank-less or tank type water heaters, radiators, baseboards, flow valves, zone valves, water feeders, extrol tanks and low water cutoffs, relief valves, vent valves, glass gauges, or electronic air cleaners. Nor does it include the venting of radiators or expansion tanks. All furnace or boiler, heat exchangers are not covered. Comfort Service and Elite Service plans do not cover the complete replacement or complete rebuilding of an old oil burner. Purging zones of air not covered.
6. Comfort Service and Elite Service plans are limited to parts and labor listed and does not include labor or materials required due to: power failures, blown fuses, main switch off, no water in boiler (steam), flooding, fire, sludge related issues due to sludge in oil tank, storm, water damage, electrical failure, thermostat set improperly, or failure to keep sufficient oil in the tank (unless oil is being supplied by our automatic delivery service).
7. Comfort Service and Elite Service Plans are automatically self-renewable for each successive year unless either party decides to terminate the agreement – 30 days notice necessary. Terms: payment due upon issuance of the plan, unless included in the monthly budget. No refunds on Comfort Service and Elite Service plans after plan is renewed.
8. We are equipped to provide service promptly, but cannot be held liable for any delay or failure to supply service or material because of conditions beyond our control or for consequential damages or injury.
9. Spring Brook Ice & Fuel Service has the right to cancel a Comfort Service or Elite Service plan without liability when issued in error.
10. Spring Brook Ice & Fuel Comfort Service and Elite Service plans can be transferred from the original owner to a new owner at the address shown for the unexpired term of the agreement, provided the fuel is purchased from Spring Brook Ice & Fuel Service.
11. Regular business hours are Monday thru Friday 8am to 4:30pm.
12. All service contract annual burner tune-ups and cleanings will be rendered between May 1-Sept 30 to be eligible to be included in service plan.



19 Woodland Street
New Britain, CT 06051
CT HOD 0000322 | CT License #385591

SERVICE PLAN PRICE LIST

Spring Brook Annual Burner Tune-Up and System Cleaning - \$169.50 (Plus Parts & Tax)

Total cost most homes estimated at \$250

- Replace oil filter cartridge, pump strainer, pump gasket, and nozzle.
- Brush, and vacuum heat exchanger, and smoke pipe.
- Adjust oil burner to factory settings.
- Conduct efficiency test.
- Replace air filter (1" standard) on warm air, and hydro air systems.
- Test all safety controls.
- Inspect system for defects.

Spring Brook Comfort Service Plan - \$399.00* (+ Tax)

***Annual Burner Tune-Up and System Cleaning
Including Service Calls and Parts.***

Spring Brook Elite Service Plan - \$499.00* (+ Tax)

***Annual Burner Tune-up and System Cleaning Including
Service Calls and Parts, Extended Hours, and Limited
Labor Allowance on Listed Parts.***

***Additional Thermostats - \$35.00 each (+ Tax)**

Spring Brook Oil Powered Water Heater Coverage - \$125.00 (+ Tax)

(Option for Comfort Service or Elite Service Plans)

Spring Brook TankSure® Program - \$124.95 (Per Year)

***Contact us for more information about Spring Brook's
TankSure® Program-oil tank insurance plan.***

***Enrollment in service plans is subject to Spring Brook
Ice & Fuel Terms and Conditions. Call for details.***

Spring Brook
Ice & Fuel Service

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(860) 225-6491 | SpringBrookIceAndFuel.com