

## Conditions Covering Spring Brook Ice & Fuel Service's Array of Service Plans:

1. All heating equipment and oil tanks are subject to our inspection, testing, and approval for acceptance into any heating plan or tank protection program.
2. Service Plans 2 & 3 are available to our automatic delivery customers only.
3. Prices quoted refer to residential oil burners only. Prices for commercial or other type of burners are available on request.
4. Spring Brook Ice & Fuel Service reserves the right to cancel any heating plan for any of the following reasons:
  - a. Failure to buy all fuel oil from this company
  - b. Servicing of equipment by anyone other than authorized personnel of Spring Brook Ice & Fuel Service
  - c. Failure to maintain proper credit with this company
5. Service Plans 2 & 3 cover the operation of your oil burner. They do not cover: plumbing and specialty items such as humidifiers, circulators, circulator motors, blower motors, tank-less or tank type water heaters, radiators, baseboards, flow valves, zone valves, water feeders, extrol tanks and low water cutoffs, relief valves, vent valves, glass gauges, or electronic air cleaners. Nor does it include the venting of radiators or expansion tanks. All furnace or boiler heat exchangers are not covered. Service Plans 2 & 3 do not cover the complete replacement or complete rebuilding of an old oil burner.
6. Service Plans 2 & 3 are limited to parts and labor listed and does not include labor or materials required due to: power failures, blown fuses, main switch off, no water in boiler (steam), flooding, fire, sludge related issues due to sludge in oil tank, storm, water damage, electrical failure, thermostat set improperly, or failure to keep sufficient oil in the tank (unless oil is being supplied by our automatic delivery service).
7. Service Plans are automatically self-renewable for each successive year unless either party decides to terminate the agreement—30 days notice necessary. Terms: payment due upon issuance of the plan, unless included in the monthly budget.
8. We are equipped to provide service promptly, but cannot be held liable for any delay or failure to supply service or material because of conditions beyond our control or for consequential damages or injury.
9. Spring Brook Ice & Fuel Service has the right to cancel Service Plans 2 & 3 without liability when issued in error.
10. Service Plans 2 & 3 can be transferred from the original owner to a new owner at the address shown for the unexpired term of the agreement, provided the fuel is purchased from Spring Brook Ice & Fuel Service.
11. Regular business hours are Monday thru Friday 8am. to 4:30pm.

# Maintaining Your Comfort Zone



## SERVICE PLANS

**Spring Brook**  
Ice & Fuel Service

19 Woodland Street, New Britain, CT 06051  
Telephone: 860-225-6491  
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### Service Plan 1

#### **Annual Burner Tune-Up and System Cleaning Not including Service Calls and Parts**

- Includes annual tune-up and cleaning
- Clean the oil burner and combustion chamber
- Clean boiler flues and strainers and seal air leaks
- Inspect, lubricate and regulate oil burner using electronic test instruments
- Adjust controls for economical, efficient operation
- Check operation of blower fans and bearings and inspect air filters for warm air and hydro air systems
- Replace oil burner nozzle, fuel pump gasket, pump strainer and oil filter cartridge
- Replace standard 1" air filter

This plan DOES NOT INCLUDE the COST of SERVICE CALLS or PARTS



### Service Plan 2

#### **Annual Burner Tune-Up and System Cleaning Including Service Calls and Parts**

- Includes annual tune-up and cleaning
- Includes service calls resulting from failure of the oil burner and controls during business hours
- Coverage includes parts and labor to repair or replace the following list of parts:

##### Electrical Controls and Switches

Aquastat: Single and Dual	Fan and Limit Control
Aquastat: Triple (\$50 Credit)	Firematic Switch
CAD Cell Eye	Pressuretrol (Steam)
CAD Cell Holder	Thermostat (Digital or Programmable)
CAD Cell Relay	

##### Oil Burner Parts/Other Parts

Blast Tube	Drawer Assembly
Burner Coupling	Electrodes
Burner End Cone	Fuel Pump and Strainer
Burner Fan	Ignition Transformer
Burner Motor	Nozzle (1 per year)
Burner Pump	Nozzle Adapter
Burner Pump Gasket	Nozzle Line
Delayed Oil Valve	Strainer (1 per year)
Firematic Oil Valve	Oil Filter Gasket (1 per year)
Oil Filter - Complete	Standard Air Filters (1 set per year)
Oil Filter Cartridge (1 per year)	

This plan DOES NOT INCLUDE the COST of PARTS AND RELATED LABOR NOT LISTED AS ELIGIBLE for repair or replacement.



### Service Plan 3

#### **Annual Burner Tune-Up and System Cleaning Including Service Calls Parts, Extended Hours and Limited Labor Allowance**

- Includes annual tune-up and cleaning
- Includes all the services in Service Plan 2
- Includes emergency calls (no heat, oil or water leak, smoke).
- Limited labor allowance for the replacement of the ineligible parts listed below:

Blower Motor (warm air)	Hi-Vents (water only)
Circulator	Relief Valves
Circulator Motor	Venting of radiators and expansion tanks
Extrol Tanks	Water Feeders (excluding steam)
Glass Gauges - washers and hex nut	



### Additional Optional Coverages

#### **Oil Powered Water Heater Coverage**

This option may be added to Service Plans 2 & 3 for a low additional cost. The water tank is not included in this coverage.

- Clean the oil burner
- Replace oil burner nozzle, fuel pump gasket and oil filter cartridge
- Includes controls and burner parts and related labor as listed in Service Plan 2

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