Conditions Covering Spring Brook Ice & Fuel Service’s Array of Service Plans:

1. All heating equipment and oil tanks are subject to our inspection, testing, and approval for acceptance into any heating plan or tank protection program.

2. Service Plans 2 & 3 are available to our automatic delivery customers only.

3. Prices quoted refer to residential oil burners only. Prices for commercial or other type of burners are available on request.

4. Spring Brook Ice & Fuel Service reserves the right to cancel any heating plan for any of the following reasons:
   a. Failure to buy all fuel oil from this company
   b. Servicing of equipment by anyone other than authorized personnel of Spring Brook Ice & Fuel Service
   c. Failure to maintain proper credit with this company

5. Service Plans 2 & 3 cover the operation of your oil burner. They do not cover: plumbing and specialty items such as humidifiers, circulators, circulator motors, blower motors, tank-less or tank type water heaters, radiators, baseboards, flow valves, zone valves, water feeders, extrol tanks and low water cutoffs, relief valves, vent valves, glass gauges, or electronic air cleaners. Nor does it include the venting of radiators or expansion tanks. All furnace or boiler heat exchangers are not covered. Service Plans 2 & 3 do not cover the complete replacement or complete rebuilding of an old oil burner.

6. Service Plans 2 & 3 are limited to parts and labor listed and does not include labor or materials required due to: power failures, blown fuses, main switch off, no water in boiler (steam), flooding, fire, storm, water damage, electrical failure, thermostat set improperly, or failure to keep sufficient oil in the tank (unless oil is being supplied by our automatic delivery service).

7. Service Plans are automatically self-renewable for each successive year unless either party decides to terminate the agreement—30 days notice necessary. Terms: payment due upon issuance of the plan, unless included in the monthly budget.

8. We are equipped to provide service promptly, but cannot be held liable for any delay or failure to supply service or material because of conditions beyond our control or for consequential damages or injury.

9. Spring Brook Ice & Fuel Service has the right to cancel Service Plans 2 & 3 without liability when issued in error.

10. Service Plans 2 & 3 can be transferred from the original owner to a new owner at the address shown for the unexpired term of the agreement, provided the fuel is purchased from Spring Brook Ice & Fuel Service.
Service Plan 1

Annual Burner Tune-Up and System Cleaning
Not including Service Calls and Parts

- Includes annual tune-up and cleaning
- Clean the oil burner and combustion chamber
- Clean boiler flues and strainers and seal air leaks
- Inspect, lubricate and regulate oil burner using electronic test instruments
- Adjust controls for economical, efficient operation
- Check operation of blower fans and bearings and inspect air filters for warm air and hydro air systems
- Replace oil burner nozzle, fuel pump gasket and oil filter cartridge

This plan DOES NOT INCLUDE the COST of SERVICE CALLS or PARTS

Service Plan 2

Annual Burner Tune-Up and System Cleaning
Including Service Calls and Parts

- Includes annual tune-up and cleaning
- Includes service calls resulting from failure of the oil burner and controls during business hours
- Coverage includes parts and labor to repair or replace the following list of parts:

  Electrical Controls and Switches
  Aquastat: Single and Dual
  Aquastat: Triple ($50 Credit)
  CAD Cell Eye
  CAD Cell Holder
  CAD Cell Relay
  Emergency Switch
  Fan and Limit Control
  Firematic Switch
  Pressuretrol (Steam)
  Switching Relay
  Thermostat (Digital or Programmable)

  Oil Burner Parts
  Other Parts
  Blast Tube
  Drawer Assembly
  Electrodes
  Fuel Pump and Strainer
  Ignition Transformer
  Nozzle
  Nozzle Adapter
  Nozzle Line

This plan DOES NOT INCLUDE the COST of PARTS AND RELATED LABOR NOT LISTED AS ELIGIBLE for repair or replacement.

Service Plan 3

Annual Burner Tune-Up and System Cleaning
Including Service Calls Parts, Extended Hours and Limited Labor Allowance

- Includes annual tune-up and cleaning
- Includes all the services in Service Plan 2
- Includes emergency service calls (no heat, oil or water leak, smoke) placed during non-business hours from October 1st through May 31st.
- Limited labor allowance for the replacement of the ineligible parts listed below:
  Blower Motor (warm air)  Hi-Vents (water only)
  Circulator
  Relief Valves
  Circulator Motor
  Venting of radiators and expansion tanks
  Extrol Tanks
  Glass Gauges - washers
  Water Feeders (excluding steam)
  and hex nut
  Zone Valves

Additional Optional Coverages

Oil Powered Water Heater Coverage
This option may be added to Service Plans 2 & 3 for a low additional cost. The water tank is not included in this coverage.

- Clean the oil burner
- Replace oil burner nozzle, fuel pump gasket and oil filter cartridge
- Includes controls and burner parts and related labor as listed in Service Plan 2